



ANGOLA

Increased Revenue

ASYCUDAWorld system played a key role in facilitating trade and increasing trade revenue in Angola since its implementation in 2017

Situation

Before ASYCUDAWorld in Angola, Customs controls were conducted following a decentralized architecture. Cargo manifests and Customs declarations were processed separately, control of oil exports was done manually, and Customs-related payments captured from payment receipts. Too many manual operations represented serious challenges when reporting results, benefits and revenue collection.

Solution

ASYCUDAWorld system was implemented in cooperation with the Angolan Revenue Authority (AGT) to fully automate the Angolan Customs, introducing paperless and electronic user-friendly environment. Cargo XML standards as defined by IATA were integrated to allow electronic communication between airlines, shippers, freight forwarders, Customs and security agencies. Customs procedures were streamlined based on international best practices. Finally, electronic payment was successfully incorporated.

Result

The results of modernizing clearance and revenue collection procedures across entry and exit points in Angola showed:

- Increase of revenue by 44% in 2018 after first year of operations and of 13% in 2019
- Paperwork for goods clearance reduced by 70%
- Faster clearance of goods at entry and exit points with Customs clearance process reduced from 30 to 7 steps
- Capacity to electronically process pre-arrival information
- Improved monitoring of Customs procedures, reduction of fraud, and protection of economic and financial resources
- Harmonized controls and release of more goods with streamlined Customs intervention
- E-banking payments
- Simplified compilation of trade statistics
- Improved consistency of reports for decision making
- Modern and simplified communication across the supply chain.

44%

Revenue increase
in 2018 after
ASYCUDAWorld's first
year of deployment

This photo was taken before the COVID19 pandemic.



The AGT has invested in information technology in order to make services faster, more efficient, promoting less bureaucracy, reducing the number of forms, as well as giving greater comfort to the taxpayer.

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*Silvio Franco Burity,
Former President of the General Tax
Administration (AGT), 2018*

Partners:



ANGOLA

Increased Revenue

Total Number of Customs Offices



30 Computerized

0 Paper-based

Volume of Activity

(2019)

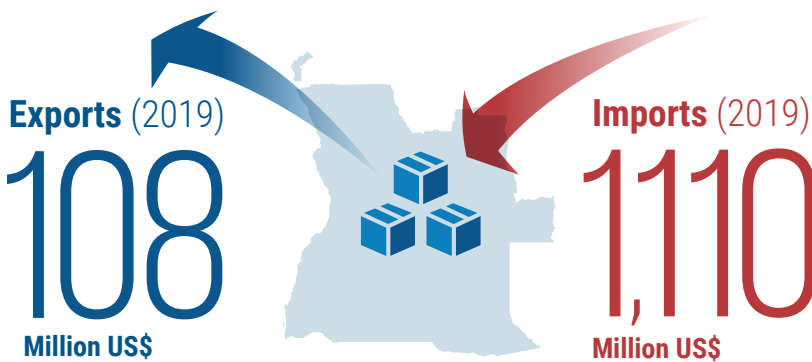
43,800
Customs **Manifests**

525,900
Customs **Waybills**

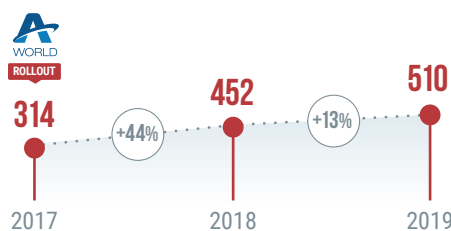
606,400
Import Declarations

94,300
Export Declarations

7,732
Transit Declarations



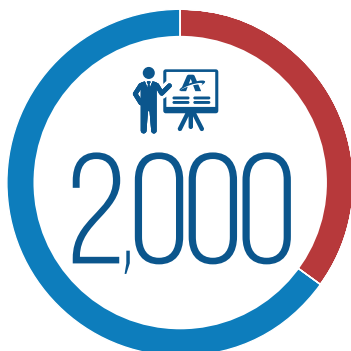
Customs annual revenue evolution
(Billion of Angolan kwanza)



Persons Trained



1,300
Men



700
Women